

# STAT! Radiology for the New Healthcare Era

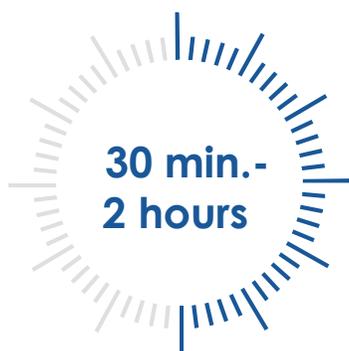
Delivering world-class care starts with a fully integrated, unified solution



In medicine, timing is everything. When it comes to radiology, however, hospitals experience considerable variability in areas such as turnaround times and overall quality. This lack of consistency is especially challenging during off-peak times like nights and weekends. Subspecialty access, too, can be problematic for many providers, particularly at facilities located outside of major metropolitan areas. Consider the following:

## Emergency Department

Average U.S. imaging turnaround times in minutes



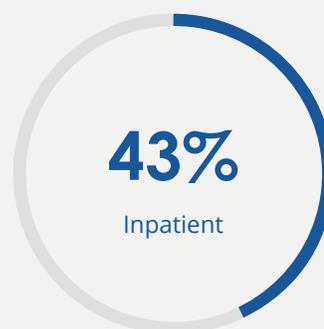
Benchmark



Riverside Radiology and  
Interventional Associates

## When Every Second Counts

Frequency of urgent  
imaging orders



## What Do Patients Want?

Low-cost, fast and subspecialized reads top recent poll



Out-of-pocket  
expense less than \$30



Same-day  
results



In-network  
provider



Advanced  
technology



Subspecialty  
access

# Riverside Radiology and Interventional Associates

A fully integrated, unified solution

Formed in 1980, Riverside Radiology and Interventional Associates is a leading provider of professional radiology services to hospitals and other healthcare providers. As one of the largest providers of radiology services in the Midwest, we deliver an industry-leading solution that includes workflow, clinical processes and a broad spectrum of physician support services that offers:

## Industry-leading Operational Performance

	Benchmark <sup>[1][2]</sup>	Our Performance
ED Turnaround	30 min. - 2 hours	15.6 min.
CT Turnaround	4 - 8 hours	≤ 3 hours
Stroke Turnaround	≤ 45 min.	≤ 5 min.
Documentation Compliance	90 - 95%	98.9%
Image Peer Review	1 - 2%	2 - 3 %

## Partnership Approach

- Extensive team of 100-plus physicians with specialized and subspecialized services.
- Onsite and remote reading capabilities to best serve partners.
- Fully integrated and unified solution with innovative technology workflow platform and robust support/back office services.
- Industry-leading operational performance and recognition for quality and service.
- Riverside Radiology and Interventional Associates consistently scores at the 95th percentile in patient and referring physician satisfaction for both quality and timeliness of radiologist-related services and accessibility.
- Riverside Radiology and Interventional Associates performs quarterly reviews with each hospital partner to ensure the highest quality results are achieved.

## Compelling Value Proposition for all Partners

Hospitals	Physicians	Patients
<ul style="list-style-type: none"> <li>• Improves patient outcomes and efficiencies within hospitals.</li> <li>• IT platform allows hospitals to receive real-time quality and patient data, providing for efficiencies and improved analytics.</li> <li>• Lowers cost of services and administrative burden for hospital administrators in an increasingly complex environment.</li> <li>• Significantly enhances physician referrals, patient satisfaction and retention rates.</li> </ul>	<ul style="list-style-type: none"> <li>• Physician-led culture and reputation.</li> <li>• Leading infrastructure and technology maximizes physician resources.</li> <li>• Flexible and equitable scheduling.</li> <li>• Riverside Radiology and Interventional Associates provides extensive education and training opportunities to keep radiologists current on best practices and research.</li> <li>• Advanced peer review software minimizes clinical errors.</li> </ul>	<ul style="list-style-type: none"> <li>• Lower healthcare costs through more accurate and timely reads.</li> <li>• Superior clinical quality through effective governance and peer review.</li> <li>• Radiology services provided 24/7/365.</li> <li>• Reduced radiation exposure with advanced image-sharing capabilities.</li> <li>• Innovative patient safety initiatives.</li> </ul>